




Know your flood warning service

Our staged warning service has three types of warnings - Flood Alert, Flood Warning and Severe Flood Warning - that will help you prepare for flooding and take necessary actions.

Online flood risk forecast	 FLOOD ALERT	 FLOOD WARNING	 SEVERE FLOOD WARNING	Warning no longer in force
What it means Be aware. Keep an eye on the weather situation.	What it means Flooding is possible. Be prepared.	What it means Flooding is expected. Immediate action required.	What it means Severe flooding. Danger to life.	What it means No further flooding is currently expected in your area.
When it's used Forecasts of flooding on our website are updated at least once a day.	When it's used Two hours to two days in advance of flooding.	When it's used Half an hour to one day in advance of flooding.	When it's used When flooding poses a significant threat to life.	When it's used When river or sea conditions begin to return to normal.
What to do <ul style="list-style-type: none"> • Check weather conditions. • Check for updated flood forecasts on our website. 	What to do <ul style="list-style-type: none"> • Be prepared to act on your flood plan. • Prepare a flood kit of essential items. • Monitor local water levels and the flood forecast on our website. 	What to do <ul style="list-style-type: none"> • Move family, pets and valuables to a safe place. • Turn off gas, electricity and water supplies if safe to do so. • Put flood protection equipment in place. 	What to do <ul style="list-style-type: none"> • Stay in a safe place with a means of escape. • Be ready should you need to evacuate from your home. • Co-operate with the emergency services. • Call 999 if you are in immediate danger. 	What to do <ul style="list-style-type: none"> • Be careful. Flood water may still be around for several days. • If you've been flooded, ring your insurance company as soon as possible.

If you would like to upgrade your current service to receive a Flood Alert please contact **Floodline on 0845 988 1188**

Visit our website – www.environment-agency.gov.uk/floodmidlands

Email us – enquiries@environment-agency.gov.uk